10 LEVEL

Let's Digitize Your Busines

www.level10gh.com

COMPANY PROFILE

Introducing your technology partner for efficient enterprise solutions

CONTENT OVERVIEW

IO LEVEL

1.0 Who We Are

From Humble Beginnings to Technological Leadership

Level10's story began over a decade ago as a small Ghanaian IT company with a passion for crafting innovative solutions.We focused on empowering organizations of all sizes with the power of technology.

Over the years, our commitment to excellence and client satisfaction fueled our growth. Today, Level10 stands as a leading full-service IT firm in Ghana,recognized for our:

• Innovative Solutions: We push boundaries to develop cutting-edge technology that addresses real-world challenges.

• Customer-Centric Approach: Understanding your specific needs is paramount. We build solutions that seamlessly integrate with your existing infrastructure and workflows.

' *Shaping the future through technology...*'

What We Offer

Driven by the ever-increasing demand for digital transformation, robust cyber security measures, and scalable cloud-based solutions. We leverage our expertise to offer a comprehensive suite of services:

- **Software Development**
- **Network Engineering**
- **Cybersecurity**
- **Cloud Solutions**
- **IT Consulting**

2.0 Our Core Competencies: The Cornerstones of Success

- **Data Management Expertise:** Our team possesses unparalleled skills in data collection, storage, analysis, and visualization. We translate raw data into actionable insights that inform strategic decision-making.

- **Seamless System Integration:** We excel at bridging the gap between disparate systems, creating unified and efficient workflows that optimize operations.

- **Automation Champions:** Repetitive tasks are a thing of the past. Our automation solutions streamline processes, boost productivity, and free up valuable human resources.

- **User-Centric Design Philosophy:** We prioritize user experience (UX) by designing intuitive and user-friendly interfaces. This ensures smooth adoption, maximizes user satisfaction, and fosters long-term engagement with our solutions.

"

We believe in the power of collaboration. We actively seek partnerships with qualified local companies to leverage their in-depth knowledge of the region and cultural nuances.

3.0 Our Works: A Track Record Of Excellence

Level10 boasts a robust portfolio of successful projects across Africa, showcasing our commitment to delivering impactful solutions:

Tax Collection Systems in Kasai, Kananga, and Kasai Occidental.

In the Kasai Occidental region, Level10 revolutionized the tax collection process by replacing traditional written methods with technology-driven revenue collection systems. Despite the region having 60 types of taxes, only 34 were widely collected due to the lack of an efficient system.

Level10 introduced modern information and communication technology (ICT) in the collection process, addressing critical areas such as property rates, business operating permits, general fees, market tolls, lorry/car park fees, hawkers tolls, garbage fees, rents, kiosk tolls, advertising site rental levies, and ground rents. This transition resulted in significant improvements in revenue collection efficiency and data availability.

Revenue Collection System In India

Level10 successfully delivered a comprehensive property tax collection solution for the capital city of New Delhi, India with its partner KS Infosystems. This system effectively managed the tax collection for approximately 150,000 properties, enhancing efficiency and accuracy in the revenue collection process.

National Identification Card System In Nigeria

Level10, in partnership with local entities, successfully implemented a National Identification Card system in Nigeria. This project involved setting up 150 registration points across the country. The National ID Cards integrate biometrics to enhance security, making them more challenging to forge and improving national and international security.

Bus Ticketing Platform For Transport Operators In Ghana

As a technology partner, we successfully designed and continue to implement a robust bus ticketing platform for multiple transport operators in Ghana including ISTC, 2M EXPRESS, GPRTU etc. Our solution handles over 7 million transactions approximately amounting to an estimate of 900,000,000 Cedis worth of transactions.

4.0 Our Team: The Human Touch
Our Talent Team Is Our Strength

Our greatest asset is our team of highly skilled and experienced professionals. We foster a culture of innovation and a relentless pursuit of excellence.
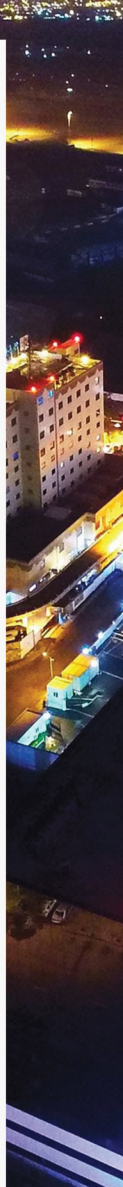
Our team members come from diverse backgrounds, bringing a wealth of expertise to every project. Key areas of specialization include:

- Data Architects and Engineers
- Software Developers (Web, Mobile, and Enterprise)
- System Integration Specialists
- User Experience (UX)/User Interface (UI) Designers
- Project Managers and Business Analysts
- Cybersecurity Experts
- Cloud Computing Specialists

Loking Ahead; Embracing the future of technology

At Level10, we are constantly exploring the ever-evolving technological landscape. We actively stay ahead of the curve by embracing new technologies and integrating them into our solutions.

This ensures that our clients benefit from the latest advancements and remain competitive in a rapidly changing world

5.0 Our Commitment To Your Success

We understand that implementing a new enterprise system system can be a significant undertaking. Level10 is here to support you every step of the way.

For every project, our team offers:

- **Expert Implementation:** Our experienced team will guide you through the implementation process, ensuring a smooth transition.

- **Ongoing Training and Support:** We provide comprehensive training to your staff and ongoing technical support to ensure you get the most out of our system.

- **Dedicated Client Success Manager:** Each client receives a dedicated account manager to address their specific needs and questions.

Embrace Efficiency Enhance Service Delivery

Our robust and custom technology solutions empowers government agencies and more , to streamline processes, improve productivity, optimize revenue collection, and improve citizen service.

Contact us today to learn more about how we can help you transform your agency or enterprise with efficient technology.

Let's build a

brighter future together.

Contact Level10 today and unlock the

transformative power of technology!

6.0 Why You Should Partner With Us

⊙ Deep Local Expertise

We possess a deep understanding of the Ghanaian IT market, allowing us to tailor solutions that meet your specific needs and cultural context.

⊙ Global Reach

While our roots are in Ghana, our experience extends beyond borders. We can partner with you to navigate the complexities of the global IT landscape.

⊙ Unmatched Exepertise & Customer-centric Approach

Our team comprises highly skilled and experienced professionals with a proven track record of success who work collaboratively to deliver solutions that meets your needs.

7.0 Our Partners

Our partners play a pivotal role in the success of our proposed system, bringing unparalleled expertise and experience to the table. We have carefully selected industry and implementation partners who are leaders in their respective fields, ensuring that each module of our system is supported by top-tier knowledge and innovative practices.

PARTNERSHIP WITH GOVERNMENTS

Government of Ghana

Democratic Republic Of Congo

Republic Of Senegal

Government of Benin

INDUSTRY PARTNERSHIPS

ECG

The Electricity Company of Ghana, government-owned, distributes electricity nationwide.

Outworx

We are a global provider of Web & Mobile App development, Quality Assurance, e-commerce and HR Outsourcing services. Headquartered in CA, USA

Ghana.Gov

Ghana's Digital Services, revenue colection and Payments Platform

Ecopia

A Canadian technology digitizing the world using AI)– through the creation of high-definition (HD) vector maps and high precision elevation products.